

February 23, 2005

Dear Hannah,

We have had some time to settle into our new condo and wanted to write to tell you how pleased we are with your work. As a young couple, we entered the market full of questions and knowing nothing about how to purchase a home.

Your patience, knowledge, and diligence were invaluable to us, and we can say with confidence that we could not have done it without your help. Please accept a very warm "thank you."

Home buyers and sellers in today's market will profit greatly from your experience, advice and professionalism. We will recommend you at every possible opportunity and look forward to working with you again when it is time for an upgrade!

Best,

A handwritten signature in black ink, appearing to read "Tim Perla & Melissa Hulse". The signature is fluid and cursive, with the first name "Tim" being particularly prominent.

Tim Perla & Melissa Hulse